

Student Opinion Survey Results

Dutchess CC's Average Ratings Compared With SUNY CCs and Medium CCs

**** 2016 Online Survey Administration ****

Dutchess CC

SUNY CCs

Medium CCs

SECTION I**COLLEGE IMPRESSIONS**

1	If you could start over, would you choose to attend this college again?	4.30	4.03	3.98
2	Before you enrolled, what was your impression of the quality of education at this college?	3.34	3.33	3.31
3	(Since you enrolled) what is your impression of the quality of education at this college?	3.98	3.75	3.68
4	Has this college helped you meet the goals you came here to achieve?	4.17	4.03	3.99
5	Comparing cost to the quality of education, is this college a good value?	4.64	4.33	4.29
6	Has it been difficult to finance your college education?	2.59	2.62	2.61
7	How satisfied are you with this college overall?	4.13	3.97	3.92

SECTION II**COLLEGE SERVICES AND FACILITIES**

1	Availability of academic advisor	3.90	3.93	3.85
2	Availability of advising tools(such as Degree Works)	3.93	3.85	3.95
3	Information provided by academic advisor(s)	3.86	3.85	3.79
4	Library resources and services	4.35	4.21	4.18
5	College tutoring services	4.18	3.96	3.90
6	Computer/technology support services	4.16	3.93	3.83
7	Availability of on-line support services	3.96	3.72	3.64
8	College food services	2.92	3.18	3.15
9	Financial aid services (not the amount aid)	3.84	3.79	3.78
10	Course registration process	4.00	3.97	3.90
11	Billing and payment process	3.93	3.81	3.77
12	College bookstore services	3.66	3.77	3.63
13	College security services	3.94	3.80	3.76
14	Student health services	4.05	3.75	3.68
15	Job search assistance (regardless of whether you found employment)	3.62	3.44	3.37
16	Career planning services	3.84	3.58	3.49
17	Transfer planning assistance	3.70	3.60	3.55
18	Ease of transferring credit to this college	4.01	3.77	3.69
19	Classroom facilities	4.07	3.87	3.76
20	Availability of computers when you need them	4.41	4.09	3.97
21	Availability of study space	4.27	4.02	3.95

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22	Learning center facilities	4.30	4.04	3.98
23	Internet access including wireless	3.94	3.68	3.55
24	Athletic facilities	3.88	3.73	3.68
25	Campus center/student union	3.80	3.75	3.70
26	General condition of buildings and grounds	4.25	3.89	3.78
27	Parking facilities	3.67	3.35	3.23
28	Availability of power sources for my technology	4.10	3.77	3.67
29	Availability of international learning opportunities	3.56	3.59	3.55

SECTION III A

COLLEGE PROGRAMS and EXPERIENCES

Academic Experience

1	Overall quality of instruction	4.18	4.07	4.02
2	Availability of instructors outside of class	4.07	3.93	3.88
3	Class size	4.25	4.17	4.15
4	Availability of courses you want at times you can take them	3.50	3.56	3.48
5	Availability of courses required for graduation	3.82	3.80	3.73
6	Availability of on-line courses	3.50	3.76	3.71
7	Availability of internships or other our-of-classroom learning experiences	3.49	3.52	3.47
8	Availability of Honors Opportunities (classes, projects, Phi Theta Kappa, etc.)	3.84	3.73	3.71

College Information (printed or online)

9	College catalog	4.06	3.86	3.74
10	Communication of college news/information to students	3.96	3.81	3.77
11	College website ease of use	3.94	3.95	3.93
12	Accuracy of information on college website	4.03	3.97	3.94
13	Communication of student conduct rules and regulations	4.02	3.91	3.89

Student Life

14	Recreational and intramural programs	3.71	3.56	3.52
15	College social activities	3.79	3.61	3.58
16	Cultural programs (art, dance, film, music, theater)	3.84	3.61	3.63
17	New student orientation	3.86	3.75	3.68
18	Health and wellness programs	3.82	3.72	3.71
19	Guest speakers outside of class	3.84	3.74	3.74

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20	Campus clubs/activities	3.96	3.70	3.69
21	Opportunities for community services	3.74	3.52	3.52
22	Student input in college policies/plans	3.56	3.37	3.33
23	Student government	3.63	3.44	3.35
24	please mark "N/A" for this answer			
25	Student Media (newspaper, radio station, blogs, etc.)	3.62	3.52	3.49
26	Opportunities for leadership development	3.69	3.54	3.69
Campus Culture and Environment				
27	Campus acceptance of individual differences	4.21	4.07	4.04
28	Racial harmony on this campus	4.13	3.98	3.97
29	Diversity of faculty and staff	4.16	3.96	3.95
30	Diversity of student body	4.24	4.07	4.06
31	Faculty respect for students	4.13	4.05	4.00
32	Non-teaching staff respect for students	4.17	4.03	3.99
33	Your sense of belonging on this campus	3.93	3.83	3.79
34	Campus openness to opinions of others	4.00	3.85	3.80
35	Personal safety/security on this campus	4.14	3.99	3.96
36	Student respect for other students	3.88	3.81	3.81
37	Your social support network at this college	3.94	3.79	3.75
38	Student behavior (civility) in the classroom	4.00	3.88	3.87
39	Student behavior (civility)outside the classroom	3.68	3.63	3.63

SECTION III B

COLLEGE PROGRAMS and EXPERIENCES

How much of a problem are the following to you in being successful at this college?

1	Job responsibilities	2.24	2.29	2.30
2	Family responsibilities	2.07	2.09	2.09
3	Finding child care	1.50	1.50	1.47
4	Disability issues	1.44	1.43	1.40
5	Health problems	1.60	1.55	1.54
6	Transportation to and from college	1.68	1.58	1.55
7	Paying for college	2.21	2.13	2.10
8	Finding adequate housing	1.43	1.42	1.39

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SECTION III C**COLLEGE PROGRAMS and EXPERIENCES****How frequently have you....**

1	been intellectually engaged (stimulated) by the material covered in class	4.18	4.03	3.98
2	been involved in service learning, community service or civic engagement at this college	2.51	2.37	2.39
3	had out-of-class assignments that required a written response	3.78	3.78	3.80
4	had discussions, meetings, or conversations with instructors outside of class	3.26	3.14	3.11
5	had instructors who used innovative technology to facilitate learning	3.51	3.43	3.41
6	gone to class with course readings and assignments completed	4.51	4.39	4.37
7	been required to think critically in completing assignments	4.38	4.21	4.19
8	engaged in a creative or research project under the direction of a faculty member	3.35	3.36	3.36
9	collaborated with other students on class assignments	3.81	3.58	3.56
10	received feedback (written or oral) from instructors on the quality of your work	4.23	4.03	4.01
11	had faculty who required you to make judgments about the value of information/arguments	3.63	3.43	3.40
12	observed student dishonesty when completing assignments or exams	2.22	2.12	2.13
13	observed acts of misbehavior (incivility) by students in the classroom	2.19	2.19	2.16
14	observed acts of misbehavior (incivility) by students outside the classroom	2.46	2.33	2.27
15	witnessed acts of prejudice based on gender identity or sexual orientation at this college	1.60	1.61	1.57

SECTION IV**COLLEGE OUTCOMES**

1	Acquiring information, ideas, and concepts	3.76	3.62	3.60
2	Acquiring scientific and mathematical thinking skills	3.53	3.44	3.38
3	Developing problem solving skills	3.60	3.53	3.48
4	Working well with others	3.51	3.47	3.46
5	Acquiring knowledge and skills needed for a career	3.86	3.73	3.72
6	Understanding/appreciating ethnic/cultural/language diversity	3.33	3.30	3.32
7	Writing clearly and effectively	3.62	3.53	3.50
8	Speaking clearly and effectively	3.49	3.40	3.39
9	Using computer and information technology effectively	3.40	3.33	3.30
10	Developing leadership skills	3.30	3.13	3.09
11	Understanding and appreciating political, social, and historical issues	3.23	3.08	3.09
12	Acquiring knowledge and skills for further academic study	3.89	3.69	3.67

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13	Acquiring knowledge and skills for intellectual growth throughout your life	3.81	3.61	3.59
14	Developing an openness to the opinions of others	3.50	3.40	3.38
15	Understanding your personal ethics and values	3.41	3.32	3.31
16	Understanding your rights and responsibilities as a global citizen	3.30	3.18	3.17
17	Appreciating artistic expression (writing, art, music, theater, etc.)	3.18	2.99	3.03
18	Understanding environment and sustainability issues	3.08	3.01	3.00
19	Leading a meaningful life	3.39	3.31	3.28

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